

Effective Date: 05 April 2026

REFUND & CANCELLATION POLICY (V1.1)

Applicable to all programs, trainings, workshops, internships, and certificate courses offered by the Academy

1. Scope of Policy

This Refund & Cancellation Policy applies uniformly to all educational, training, and skill development programs offered by Hydroposhan Academy, irrespective of duration, format, or delivery mode.

Enrollment in any program implies full understanding and acceptance of this policy.

2. Nature of Services

All programs offered by Hydroposhan Academy involve:

- Limited and predefined batch sizes
- Advance seat reservation
- Faculty planning and allocation
- Laboratory, infrastructure, and consumable preparation
- Administrative and academic coordination

Once enrollment is confirmed, the academy incurs non-recoverable preparatory costs.

3. General Refund Principle

All fees paid to Hydroposhan Academy are non-refundable by default.

Refunds are permitted only under the limited conditions explicitly stated in this policy. This principle exists to ensure operational fairness, sustainability, and quality delivery.

All refunds, if any, shall exclude statutory taxes and third-party payment processing charges.

4. Cancellation by Participant (Before Program Start)

Refund Eligibility Window

Cancellation requests received 5 days or more before the official program start date are eligible for a refund of up to 50% of the base fee, subject to administrative and preparatory deductions.

GST and payment gateway charges are non-refundable.

For cancellation requests received less than 5 days before the program start date, no refund shall be provided.

The refund window is strictly calculated based on the official program start date, not the date of registration or payment.

5. Cancellation After Program Commencement

Once a program has commenced, no refund shall be provided, except where explicitly required by applicable law.

Refunds will not be granted for reasons including, but not limited to:

- Personal circumstances
- Health-related issues
- Academic workload or examinations
- Relocation or change in residence
- Change of mind or dissatisfaction
- Expectation mismatch or subjective outcomes

The participant acknowledges that once a program begins, the academy's academic, infrastructural, and consumable costs become fully committed and non-recoverable.

6. Seat Transfer or Batch Change

Requests for seat transfer or batch change:

- May be considered only before program commencement
- Are subject to availability and administrative feasibility
- May involve transfer or rescheduling charges
- Do not entitle the participant to any monetary refund

Approval remains solely at the discretion of the Academy.

7. Cancellation or Rescheduling by the Academy

Hydroposhan Academy reserves the right to reschedule, postpone, or cancel a program due to unavoidable circumstances, including but not limited to:

- Insufficient enrollment
- Faculty unavailability

- Operational constraints
- Force majeure events

In such cases, participants will be offered either:

Enrollment in the next available program batch, or refund of the base fee only, subject to applicable deductions as per Academy policy. Statutory taxes shall be handled in accordance with applicable laws.

8. GST, Payment Gateway Charges & Tax Treatment

GST, once invoiced and deposited with the government, shall not be refundable under any circumstances, except where required by applicable law.

Payment gateway charges (including but not limited to Razorpay processing fees, transaction charges, convenience fees, or any third-party payment charges) are strictly non-refundable.

Any approved refund shall be calculated only on the base program fee, after deduction of:

- Applicable GST
- Payment gateway charges
- Administrative or preparatory costs (where applicable)

Refunds, if approved, will be processed through the original payment method within 7–15 working days, subject to banking timelines.

9. No-Refund Scenarios (Explicit)

No refund shall be entertained under any circumstances for:

- Non-attendance or partial attendance
- Late joining or early withdrawal
- Failure to complete program requirements
- Disciplinary removal or misconduct
- Violation of academy rules or policies
- Misinterpretation of course scope or outcomes

10. Refund Request Procedure

All cancellation or refund requests must:

Be submitted in writing via the registered email address



HYDROPOSHAN ACADEMY
INSTITUTE OF HYDROPONICS AND ADVANCED FARMING

HYDROPOSHAN ACADEMY PRIVATE LIMITED

REGISTERED ADDRESS - 2, DHAR KOTHI, RESIDENCY AREA, INDORE G.P.O. INDORE,
INDORE - 452001, MADHYA PRADESH CIN No.: U85491MP2025PTC080719

Contact: +91 9174121276 E-mail: hydroposhanacademy@gmail.com

Clearly mention:

- Participant name
- Program start date
- Proof of payment
- Reason for cancellation

Verbal, informal, or third-party requests shall not be considered valid.

11. Disclaimer on Outcomes & Expectations

Hydroposhan Academy does not guarantee:

- Income or profitability
- Business success
- Crop yield performance
- Employment or placement outcomes

All programs are educational in nature. Descriptions, discussions, and materials are indicative of learning scope only and shall not be construed as assurances or guarantees.

12. Final Authority

All decisions related to refunds, cancellations, transfers, or adjustments shall be taken by the Academy in good faith and in accordance with this policy.

The Academy's decision shall be final and binding.

13. Jurisdiction

This policy shall be governed by the laws of India.

Any dispute shall be subject to the exclusive jurisdiction of the courts of **Indore, Madhya Pradesh.**